



# Virtual Onboarding



## Virtual Onboarding: A QuickHelp™ Guide

In today's remote work landscape, more organizations are seeing Microsoft 365 and Teams as essential collaboration tools. But do your users fully understand these tools? Especially new hires who can't be onboarded in person?

Here's the thing. Technology onboarding helps everyone be more confident with their tools. And those who participate in structured onboarding are 69 percent more likely to stay on for three years. *(Hirsch, SHRM).*







# 01

## What new hires need

While it's tempting to hand over a laptop and leave it at that, today's new hires deserve much more in terms of their technology. At a basic level, they need to:

- Learn real-time collaboration skills
- Manage their calendar and meetings
- Store files securely in the right locations
- Build new skills around security

So—how can people work smarter with their technology as soon as they join your organization?

They need ***BrainStorm QuickHelp*** to customize, automate, and scale the onboarding process.

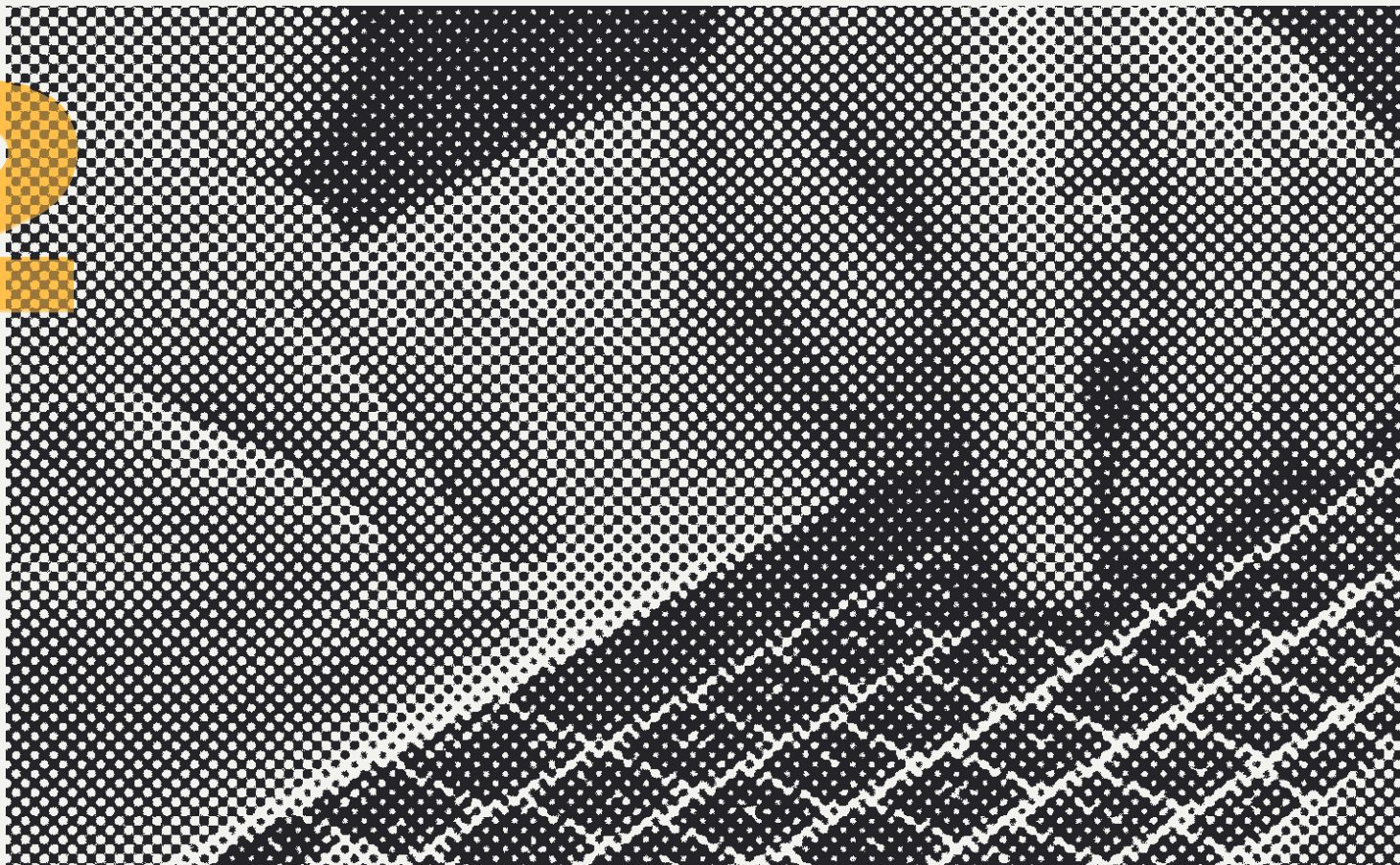
## What is QuickHelp?

Nearly 50 percent of Fortune 100 companies have relied on the BrainStorm QuickHelp platform to enable change and drive software adoption.

When users engage with QuickHelp, 91 percent of them then upload a file to OneDrive. Here's another example: With QuickHelp, 41 percent of people who have never used Teams will start using it.

Bottom line? With QuickHelp, you can scale behavioral change across your entire organization.

# 02





# 03

## How to leverage QuickHelp for Onboarding

According to an *Allied HR IQ survey*, it can take an average of 8 months for a newly hired employee to be fully productive. That’s hardly a cost-effective approach.

Fortunately, onboarding with QuickHelp moves new hires efficiently toward collaboration, proper file storage, reduced security threats, and less shadow IT.

### Here’s what a QuickHelp Skill Path might include for managers:



**Drive Growth by Onboarding New Team Members Faster**

### Here’s what a QuickHelp Skill Path might include for new hires:



**Welcome to the Team:**  
How We Collaborate with Microsoft Teams



**Welcome to the Team:**  
Where We Store Our Documents



**Welcome to the Team:**  
How We Protect Our Team from Online Threats



**Welcome to the Team:**  
How We Schedule Our Time with Outlook and Teams



# BRAINSTORM

**Ready to onboard with QuickHelp?  
Talk to a BrainStorm change expert.**

**Get Started**